# Virtual Access 8.7.xx End of Life (EOL) Notice

## EOL Schedule

Virtual Access is pleased to announce that Service Managed Gateway firmware 8.7.xx code is in circulation and is stable with no outstanding issues.

In order to provide a better service for our customers and partners, Virtual Access is initiating the End of Life (EOL) management process for Service Managed Gateway firmware releases 8.7.xx and below. The hardware platforms that use this firmware product are the Service Managed Gateway GW3000 Series.

The firmware EOL transition period is from 01/12/2005 to 30/11/2006. During the EOL transition period, firmware releases 8.7xx and below will be supported by quarterly maintenance releases which will contain essential changes only. No new features or feature enhancements will be provided. After the transition period, these firmware releases will no longer be supported by Virtual Access.

With this notice, customers requiring ongoing support should consider migrating to our hardware platforms GW4000 and GW5000 series.

Important dates relating to this End of Life:

- 01/12/2005 – EOL notification
- 30/11/2006 – Virtual Access no longer supports firmware 8.7.xx and below

Important version information relating to this End of Life statement:

- Affected products – Service Managed Gateway GW3000 series
- Affected firmware – 8.7.xx and below
- Latest firmware version – 8.7.41
- Expected final firmware version – 8.7.49

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